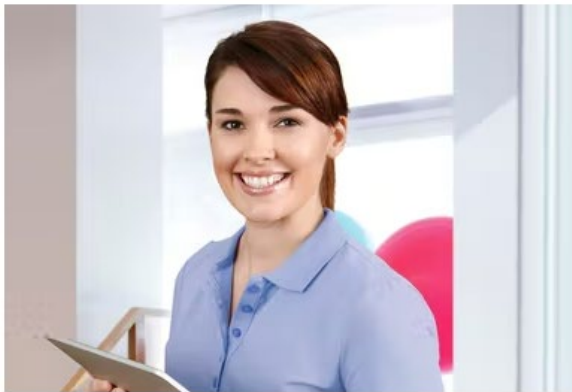# Keys to Successful Clinical Documentation Using PDPM

Lynda Jennings, OTR, RAC-CT

CE Information

Please select your **state** and **profession** and search again, or contact us for clarification. (800) 433-9570 or customerservice@summit-education.com

Tennessee ▼

Select Profession... ▼

🔍 **Search CE**

👥 LIVE

📹 **ONLINE VIDEO**

📄 ONLINE TEXT

⊙ **2 Hours**
Keys to Successful Clinical Documentation Using PDPM
Price: **$79.99**

Course Highlights

Keys to Successful Clinical Documentation Using PDPM

- Immediately improve knowledge of the **Patient Driven Payment Model (PDPM) payment drivers**
- Key **clinical documentation components** to support the Minimum Data Set (MDS) tool

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Additional Info

Description	Learning Objectives	Outline	Instructor Bio & Disclosures	CE Credits	FAQs

Keys to Successful Clinical Documentation Using PDPM

As healthcare reimbursement continues to evolve and become more complicated, it is more important than ever thathealthcare professionals remain highly skilled in their ability to document a holistic view of the patient, their plan of care, progress, and outcomes. A comprehensive and accurate document is vital to quality patient care and reimbursement.On October 1st, 2019, the Patient Driven Payment Model (PDPM) was first introduced to skilled nursing professionalswith the intent to focus on quality versus quantity of rehabservices. This reimbursement model improves the accuracy and appropriateness of payments for classifying patients into payment groups based on specific, data-driven patient characteristics, while simultaneously reducing administrative burden. This course will educate the rehab professional on the basics of the Patient Driven Payment Model, the keyelements of skilled documentation, and the importance of utilizing evidence-based tools to support skilled care. In addition, this course will guide the attendee on which itemson the Minimum Data Set (MDS) tool are the payment drivers, the therapy professional's role in the process, and what documentation needs to be present to support the patient's plan of care.

[ASHA:Intermediate level, Related Area]

Additional Info

| Description | **Learning Objectives** | Outline | Instructor Bio & Disclosures | CE Credits | FAQs |

- Examine the key components related to documentation under the PDPM reimbursement model.
- Apply discipline-specific defensible documentation best practices which support the content of the Minimum Data Set (MDS) tool.

Additional Info

| Description | Learning Objectives | **Outline** | Instructor Bio & Disclosures | CE Credits | FAQs |

1. Key Components of PDPM
    1. PDPM basics
    2. Role of the MDS and key components
    3. Supportive documentation

2. Discipline-Specific Defensible Documentation
    1. Documentation basics
    2. Physical therapy
    3. Occupational therapy
    4. Speech therapy

Additional Info

Lynda Jennings, OTR, RAC-CT, is the Vice President of Clinical Services and Compliance at The Village at Incarnate Word. She is a seasoned clinician and operations manager whose healthcare experience spans 30 years with expertise in PDPM, Medicare/Medicaid policy, compliance, documentation, and clinical programming. Prior to joining the team at The Village, she served as Chief Operating Officer at Touchstone Rehabilitation, overseeing the clinical and financial operations of twenty-three skilled nursing rehabilitation centers across Texas.

Lynda is a member of Texas Occupational Therapy Association serving on the board in various capacities including past state association president. Currently, she serves as the State Parliamentarian and CEU content reviewer. In addition, she is a member of the AOTA, Leading Age and American Association of Nurse Assessment Coordinators. She received her certification as a Resident Assessment Coordinator in 2019. Lynda is an adjunct clinical instructor at the University of Texas Health Science Center, a member of the OT Advisory Board and Alumni Council. She is a recognized expert in her field and has been a guest lecturer on various topics.

DISCLOSURES

FINANCIAL: Lynda Jennings is compensated by Summit as an instructor. She is the VP of Clinical Services and Compliance at The Village at Incarnate Word for which she receives a salary. She serves as adjunct faculty at UTHSC (University of Texas Health Science Center) OT department for which she receives a salary. She is compensated for Blog content as well as speaking for Relias.

NONFINANCIAL: Lynda Jennings volunteers as an Advisory Board member as well as guest lecturer for the UTHSC-OT Department. She serves as a volunteer Parliamentarian and Speaker/Presenter at the State Conference for the TX OT Association.

Additional Info

Speech-Language Pathologists and Audiologists - This program offers 2.0 contact hours of instruction. The certificate for completing this program neither awards ASHA CEUs nor verifies that ASHA CEUs have been awarded to the person named on the certificate. ASHA CEUs are awarded to those that meet eligibility criteria by the ASHA CE Registry upon receipt of the CEU Participant Form from the ASHA Approved CE Provider.

Please Note: If you would like to obtain CEUs from ASHA through Summit for completing this course, it is necessary for you to submit a brief participant form immediately upon completion of your course. Once you have met satisfactory completion requirements of the course, you will have access to the form via a "**Report to ASHA" button** in your account for 10 days from the date of completion (next to the "Certificate Download" button).

Content Level: Intermediate

ASHA CE Information

Does Summit report to ASHA?

SATISFACTORY COMPLETION: Participants must view the entire course, complete an evaluation, and pass a post-test with a score of 75% (80% for ethics/jurisprudence) or higher to receive a certificate of completion. Participants not fulfilling these requirements will not receive a certificate. Failure to meet these requirements will result in forfeiture of credit for the entire course. No exceptions will be made. Partial credit is not available.

Scope of Practice: Workshop content is not intended for use by participants outside of the regulatory scope of practice of their license(s). You are responsible for knowing what lies within and without your professional scope of practice.

Additional Info

Description | **Learning Objectives** | **Outline** | **Instructor Bio & Disclosures** | **CE Credits** | **FAQs**

Online Workshops: Why Summit?

As a national leader in providing high quality live workshops for over a decade, Summit understands that your time and money are extremely valuable -- that you don't want to settle for Online Continuing Education that is poor quality, poorly delivered, or won't be accepted by state and national licensing boards.

With that as our foundation, we are proud to now offer Online Continuing Education courses that we believe set a new standard of high quality. Leveraging our exceptional teaching faculty that delivers thousands of live workshops each year (with an **average customer satisfaction rating of 4.7 out of 5.0**), we have now invested in creating the same exceptional Online course experience.

We deliver Online courses that are both high quality and easy to use:

We invest in high quality video production

- Excellent sound, multiple cameras and camera angles

- "You are there" tight coverage of lab exercises

- Edited video content to focus on highest learning content

Our Online platform is state of the art

- You can see video of the instructor and slides at the same time, plus also follow the course outline and download manual

- You can stop, start, & pick up again at your convenience (up to 30 days)

- We are mobile friendly, and also provide live telephone technical support, Monday - Friday 6AM to 6PM CST

Finally, we are so confident that you will like our Online courses, we provide a **100% satisfaction guarantee**. Watch up to the first 30 minutes, and if you are not satisfied, you will receive a full refund. *Must contact Summit within initial 30-day viewing period.*

On-Demand: What to Expect

We want to make sure that you are 100% comfortable with what you are purchasing, so this is a rundown of the experience you should expect.

Here's what you can expect from our media player:

- Watch high quality video of your instructor while also viewing the power point presentation

- Compatibility with both Mac and PC

- Mobile compatibility so you can watch on your phone or tablet

We have also built in multiple helpful links within the media player so you can:

- Download the manual

- Get technical support

- FAQs to common questions

- Launch your post test and obtain your certification

Media Player Details

This is what the media player will look like when you first launch the video:
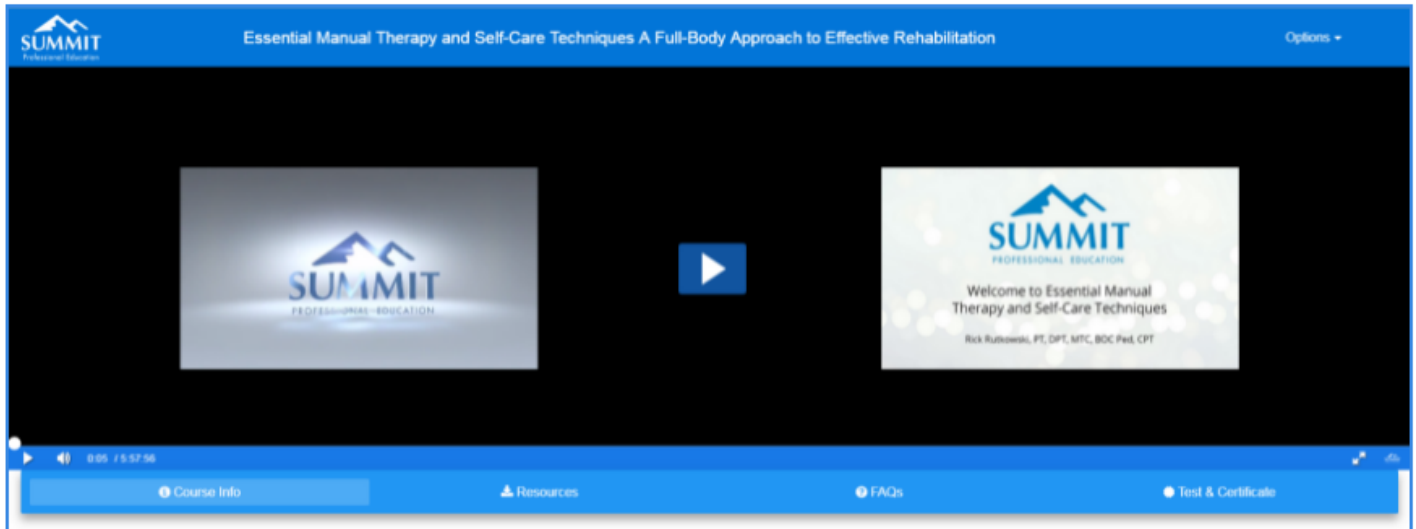
Note: The video will automatically start playing once you open the player. It may be beneficial to pause the video at the beginning so you can get organized and optimize your experience.

Icons at the bottom

You will notice 4 Icons on the bottom of the player, this is what these tabs do:

- Helpful details regarding the course, anything you need before starting, and how the video player works
- This is where you can see the course outline and download your manual
- FAQs on the most common questions to enhance your video experience
- Where your post course test and certification will be located after you finish the video

Links in the top right hand corner

There are also 3 links in the upper right hand corner:

- Support - Gives you the number to the technical support team for issues with the media player
- Account - Takes you to your online profile, and is also where you log out of the media player
- Logout - Takes you back to the Summit Professional Education website

Continuing Education Credit FAQs

How do I know if the workshop is approved or registered for CE credit for my profession and state?

We do the work upfront and when you select your profession and state, we only present courses that have CE approval or registration for that profession and state. You can also view the licensing approval or registration by profession on the Product page of any course (middle of page, far right tab of "CE Credit")

If you have further questions regarding your CE approval or registration, please contact Summit Customer Service M-F from 6 a.m. to 6 p.m. CST at (800) 433-9570 or email ceinfo@summit-education.com.

Why aren't all online workshops approved or registered for my profession and state?

The approval or registration of online workshops varies by state and profession, and some licensing boards have longer approval or registration turnarounds than others.

How many credits do I receive for an online course?

Typically you will receive the same number of credits that you would get at a live workshop. Currently, all of our online workshops range from 1-6 credit hours (with some exceptions based on state and profession). You can view the licensing approval or registration by profession on the Product page (middle of page, far right tab of "CE Credit") where you can see the exact number of credit hours for each profession and state.

If you have further questions regarding CE credits, please contact Summit Customer Service M-F from 6 a.m. to 6 p.m. CST at (800) 433-9570 or email customerservice@summit-education.com.

Does Summit report to CE broker? ASHA?

Yes. Once you complete your online course, post-course requirements, and the printing of your certificate, please follow the below steps.

For ASHA reporting an online course: Once you have met satisfactory completion requirements of the course, you will have access to a participant form via a **"Report to ASHA" button** in your account (next to the "Certificate Download" button). Simply select the **"Report to ASHA" button, provide your ASHA member ID, and select "Submit"**. Please note, the **"Report to ASHA" button** will only be available in your account to submit your request for 10 days from the date you completed the online course after which Summit will be unable to report your completion to ASHA.

Online course completions are reported to ASHA following the below schedule:

- **Completions dated 1/1 - 3/31** will be reported to ASHA no later than 5/15
- **Completions dated 4/1 - 6/30** will be reported to ASHA no later than 8/14
- **Completions dated 7/1 - 9/30** will be reported to ASHA no later than 11/14
- **Completions dated 10/1 - 12/31** will be reported to ASHA no later than 2/14

Summit offers CE Broker reporting on behalf of FL PTs, OTs, SLPs and ATCs as well as for AL OTs, OH SLPs, SC PTs, OTs and SLPs. Licensees in states/professions outside of these listed should self-report at cebroker.com using the information provided on the certificate of completion. More information can be found here.

Online Course Content FAQs

Is an outline of the course content available before or during viewing?

You can see a course outline on the Product page under the Course Outline tab. After purchase, the course outline is also provided on the media player for watching the course.

How do I access the course manual?

Once you have purchased the course, there is a tab at the bottom of the media player where you can download the manual to save or print for your personal use.

Manual is located in the "Resources" tab

Are there labs in the course? What do I do if there are labs during the course?

Most of our courses have hands-on lab content, varying from minimal to significant. By looking at the Course Outline tab on the Product page, you can see how intensive the labs are for each course. During the lab section, we have invested heavily in providing very strong video content (i.e. very tight camera angles) so you can learn along with the live attendees. Depending on the course, you may want to simulate the activities that are presented in the course (which will be noted in the "Before You Start" section of the media player).

Where can I find who is teaching the course and his/her professional credentials?

You can see the instructor and their credentials on the product page under the Instructor Info tab

Online Video Experience

How long is the course?

Courses range in length from 1-6 hours. You can see the exact length of the course by visiting the course Product page.

Will I need any special materials to take the course?

After purchasing, the any special materials or specific advice is listed at the bottom of the "Course Info" tab.

Can I fast-forward or rewind through the online course?

Yes. For your convenience, you may fast-forward or rewind while watching the course. However, please note you will be required to certify you have watched the entire course to obtain CE credit.

Are there breaks? Can I press pause while watching the course?

There are no formal breaks in the video content. However, there is a pause feature to allow taking breaks at your own convenience.

Can I complete the course over several days? How much time do I have to finish the course?

Yes, you can always press pause or stop to take a break at your own convenience. Also, if you leave the course, please note where you left so you can pick up where you last finished. However, please remember you need to finish the course and pass your post course test within 30 days (non-subscribers) or before your subscription ends (subscribers).

Is the online course interactive? Will I be able to ask questions during the course?

The video that you will be watching is a recorded version of a live workshop. The video captures Instructor answers to participant questions, but there is no opportunity for you to ask questions with the instructor, real time. If you do have questions for the instructor, most instructors have their email address at the end of their presentations.

Am I able to re-watch the online courses even after I have completed the post course test and received my certificate?

Once you purchase the online workshop, you have 30 days to view the workshop as many times as you want as well as to review the manual (if you choose not to download while taking the course). For subscribers, your access is unlimited while your subscription is active.

Can I get a refund if I don't like the course?

We want your experience with Summit to be an enjoyable one. If you purchase an online workshop and don't like it for whatever reason, please stop within the first 30 minutes to receive a full refund. Then call us at (800) 433-9570 to talk with our customer service team to get your refund or a new online course.

Test & Certificate

Will I need to take a post course test? Why?

Yes, you are required to successfully pass the post course test to obtain CE credits and certification. This is required by our licensing boards for online courses.

What is the post course test like, what is a passing score, and how many times can I take it?

Post course tests consist of True/False and/or multiple choice questions. You will be able to retake the post course test as many time as necessary to receive a passing grade. A passing "grade" is 75% or higher for general content, 80% or higher for certain state specific workshops, like ethics, jurisprudence, and laws and rules courses. You will be able to retake the post course test as many times as necessary to receive a passing grade.

When will I receive my credits and certificate?

Once you complete your course evaluation and online test, you will be able to immediately download your certificate and request CE Broker or ASHA Reporting (if applicable).

Technical FAQs

What browsers and Operating system do I need to run for this to work properly?

The following are the supported browsers and Operating Systems for the media player to work properly:

- Internet Explorer 11 or Microsoft Edge 44+ for Windows 10
- Google Chrome 75.0+ for Windows, Mac OSX, or Linux
- Mozilla Firefox 70.0+ for Windows, Mac OSX, or Linux
- Safari 12.0+ for Mac OSX 10.13 and above

Will the media player work on both a Mac and PC?

Yes, the online courses will play on both a Mac and PC. The following are the supported browsers and Operating Systems for the media player to work properly:

- Internet Explorer 11 or Microsoft Edge 44+ for Windows 10
- Google Chrome 75.0+ for Windows, Mac OSX, or Linux
- Mozilla Firefox 70.0+ for Windows, Mac OSX, or Linux
- Safari 12.0+ for Mac OSX 10.13 and above

Can the workshops be played on my phone?

Yes! You are able to watch the workshops on your phone. Here are the technical requirements to ensure it works properly:

- Safari on iOS 13+
- Safari on iPadOS 13+
- Chrome on Android 9.0+
- Any running Android 9.0+

Are the videos downloadable or streaming?

All of the videos stream from the media player.

How does the streaming video work?

Live streaming video is content sent in compressed form over the Internet and displayed by the viewer in real time. With streaming video or streaming media, a Web user does not have to wait to download a file to play it. Instead, the media is sent in a continuous stream of data and is played as it arrives.

Will I experience any occasional buffering or freezing of the video?

Because of our streaming video approach, this rarely happens. If it does, it's typically because of customer internet access quality issues and we will provide troubleshooting tips as well as telephone support from our help desk.

Do you provide technical support?

Our help desk is available to assist you by phone Monday through Friday, 6AM to 6PM at (800) 433-9570.